



March 10, 2020
COVID-19 precautions

The safety and security of our members and team are our primary concern every day, and now, amid the spread of COVID-19. As such, we want to share information with you regarding what we are doing to maintain safe and effective operations.

Steps we're taking

- Our team is monitoring information from the Centers for Disease Control and Prevention (CDC), and federal, state and local agencies to help ensure the actions we're taking are in line with the latest CDC recommendations and guidance. We are communicating regularly with our employees to keep them informed and to ensure their safety and that of our members.
- We have added hand sanitizer in our branches for use by both members and employees, and we are conducting enhanced cleaning and disinfecting in our branches and corporate offices.
- We encourage members concerned about face-to-face-transactions to utilize our available channels through which to transact credit union business. They include:
 - Our Drive-Thru banking service at [774 Alexander Road](#)
 - Our ATMs located at 774 Alexander Road (accepts deposits), The Frist Student Center and the Princeton Plasma Physics Lab
 - On-Line Banking at princetonfcu.org
 - Mobile Banking through our Princeton FCU app available via the App Store and Google Play  
 - Shared Branching with any of our [Credit Union Service Centers](#)
- We remain committed to helping our members navigate stressful and uncertain times, which may include issues related to the Coronavirus Disease (COVID-19). If in need of assistance, we encourage members to call us at **800-456-5038** to speak with a member of our team to discuss options available for their lending and deposit needs.

Steps you can take

- **Stay up to date.** For more information on COVID-19, visit the [Centers for Disease Control and Prevention \(CDC\) website](#).

- Follow these everyday preventive actions to help prevent the spread of respiratory diseases, as outlined by the [CDC](#):
 - Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.
 - Avoid touching your eyes, nose, and mouth with unwashed hands.
 - Avoid close contact with people who are sick.
 - Stay home when you are not feeling well.
 - Cover your mouth and nose with a tissue when you cough or sneeze, then throw the tissue in the trash and wash your hands.

Our priority remains keeping Princeton Federal members and employees safe and well-informed while doing what we can to help minimize potential spread of the coronavirus. We will continue working hard to provide the level of service you have come to expect from PFCU while maintaining communication regarding the facts related to COVID-19.